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May 13, 2025

Re: Proposed TELUS Communications Inc. 35 metre shrouded monopole
Location: 3023 63 Avenue, Calgary, AB (at the Lakeview United Church)
TELUS Site: AB103712
Lakeview Community Association Request for Non-Concurrence

Ahead of TELUS' application for concurrence, we would like to formally inform you that the Lakeview Community Association is opposed to the proposed installation at the Lakeview United Church. We ask that the City of Calgary issue a non-concurrence for the TELUS application to install a 35 meter shrouded monopole at 3023 63 Avenue SW. The five main reasons for providing non-concurrence are:

1. TELUS tower is not required as 5G+ service is already available in Lakeview
2. The application is not compliant with the City of Calgary Telecommunications Antenna Structures Siting Protocol
3. The proponent is emphasizing emergency services in a manner that may be perceived as invoking undue concern to support the need for the tower
4. There is strong community opposition
5. Improper Consultation and Notification – the LCA was not notified (again)

1. Additional 5G Tower is not required

The proposed tower is not a federally mandated installation and TELUS has failed to demonstrate a justifiable need for its construction in this location. According to TELUS' own

public coverage maps, Lakeview currently has full 5G+ service. (See Figures 1 and 2 below.)

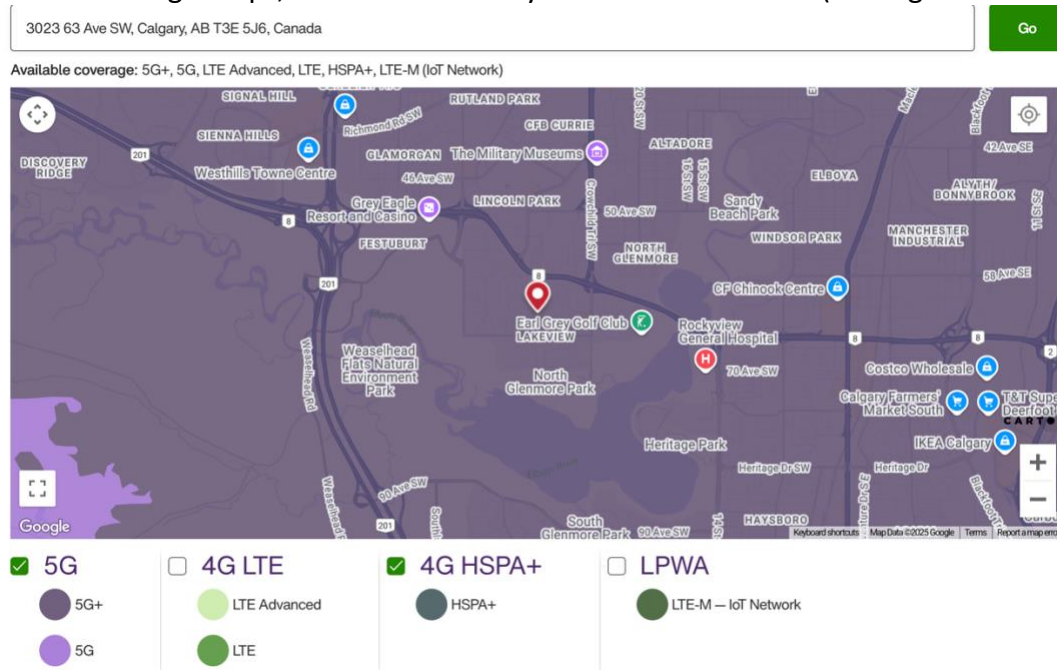


Figure 1: Telus Coverage Map of all of Lakeview from Telus website (Accessed May 5, 2025)
URL: <https://www.telus.com/en/mobility/network/coverage-map>

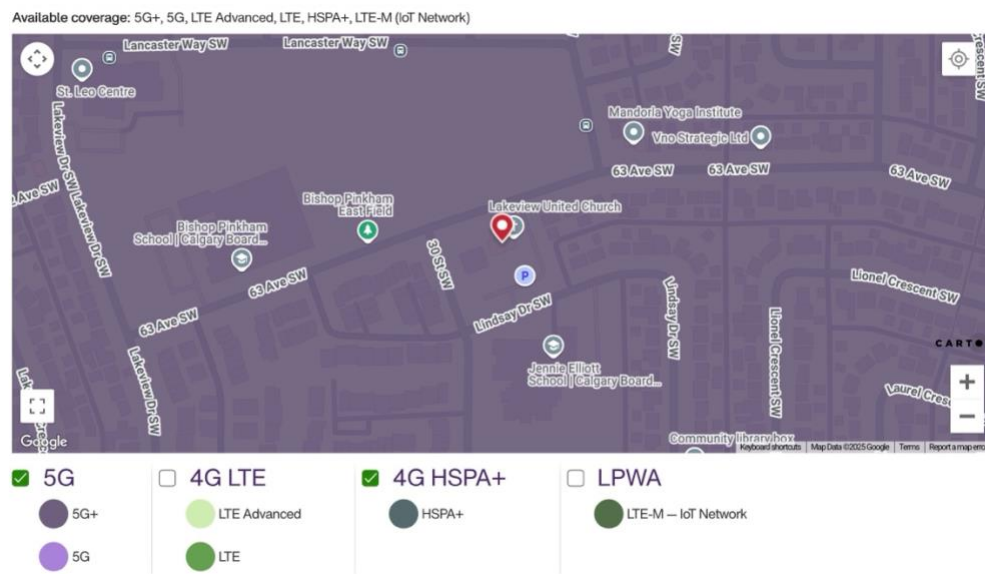


Figure 2: Telus Coverage Map around the Lakeview United Church (Accessed May 5, 2025)
URL: <https://www.telus.com/en/mobility/network/coverage-map>

In the notification material sent to landowners, TELUS included the following graphic (Figure 3).

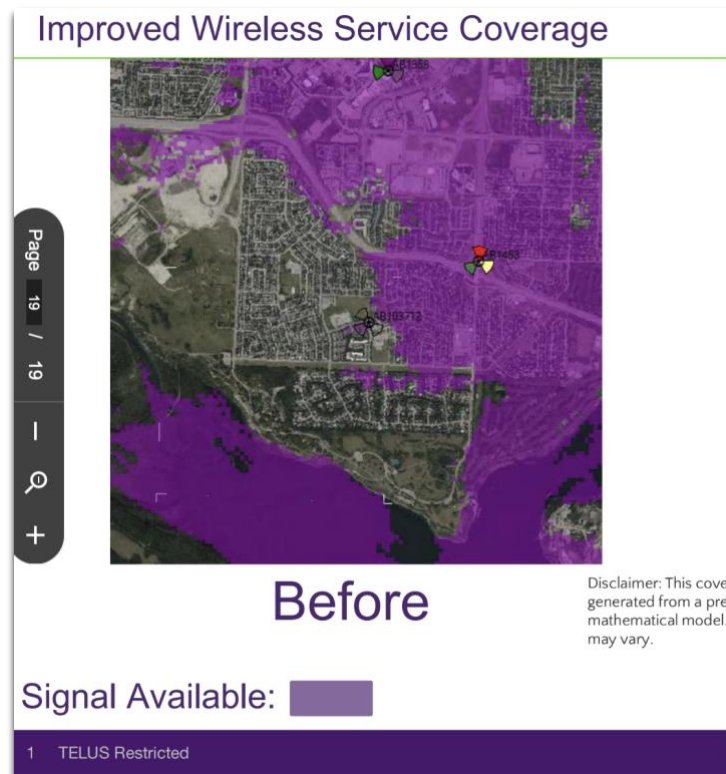


Figure 3: Existing Coverage in Lakeview per the TELUS Notification package sent out on January 23, 2025.

Figure 3 is a misleading graphic as it only assumes coverage from the existing cell phone tower located at Crowchild/Glenmore. It does not include coverage provided by the cell phone tower located at Lincoln Park/Mount Royal. The response the LCA received from TELUS' agent Evolve on April 30, 2025 acknowledged:

Q: "Is Lakeview currently getting coverage from the cell towers located at the Grey Eagle casino and in Lincoln Park (North of Glenmore)?"

RESPONSE: The TELUS site at Grey Eagle Casino is an indoor system and does not provide any coverage to Lakeview. TELUS' current coverage in Lakeview is provided by the tower at the intersection of Glenmore and Crowchild Trail and a site located at the Mount Royal University Library.

This confirms that multiple towers currently serve the Lakeview area and additional infrastructure is unnecessary. TELUS' own coverage maps, available on their website and accessed on May 5, 2025, further corroborate this (Figures 1 and 2).

2. The proposed tower violates the City of Calgary Telecommunications Antenna Structures Siting Protocol

The City of Calgary protocol stipulates under section 7 that residential development setback guidelines should be at least 100 metres away from those dwellings for towers 31 to 45

metres in height. The TELUS proposed cell phone tower is located 35 meters from the townhouses located at 3131 63 Avenue SW. Evolve's response to the LCA on March 3rd, 2025 stated:

Q: "What distance is the proposed cell tower to the townhouse complex located immediately to the west of the proposed site (across 30th St)?"

RESPONSE: It appears to be approximately 35 meters away to the closest, outermost wall. Please be advised that this is a rough measurement.

The proposed location is 35% of the recommended minimum distance, a significant deviation that should not be overlooked.

The Siting protocol also has stipulations around proximity to schools under Section 4.2 Location Criteria for New/Greenfield Areas. The discouraged locations follow the same guidelines for Residential setbacks, so we believe that the same baseline should be followed for schools regardless if the installation is brownfield or greenfield. The protocol stipulates that: Proximity to schools (towers should be no closer than 100 metres away from the nearest portion of a school building or the nearest portable classroom, whichever is closer to the proposed installation). Evolve's response to the LCA on March 3rd, 2025 stated:

Q: "What distance is the proposed cell phone tower to Jennie Elliott school?"

RESPONSE: It appears to be approximately 90 meters to the closest, outermost wall of the Jeanie Elliot School. Please be advised that this is a rough measurement.

3. Concerns about emergency services justification

Evolve/TELUS has repeatedly asserted that the proposed cell tower is necessary to improve access to emergency services. This claim appears in the letter the Lakeview Community Association (LCA) received from Evolve on March 3, 2025, which includes the following statement:

10. Q: "Please provide a detailed explanation for the need for a cell tower at the proposed 63rd Ave location. Why does the cell tower need to be located in the middle of the community, near residences and schools, rather than on the outskirts? Is it possible to achieve the desired coverage through cell towers located along the major corridors (e.g. Crowchild, 66th Ave., 37 St.)?"

RESPONSE: A: Location

Beyond improving everyday connectivity, these network enhancements also benefit public safety. Enhanced wireless coverage improves 911 emergency services, helping first responders more accurately determine a caller's location when emergency calls are placed from mobile devices.

While this information may sound critical, it is important to clarify how 9-1-1 calls are routed. In the event of an emergency, mobile 9-1-1 calls are directed to the nearest cell tower, which

then connects the call to a Public Safety Answering Point (PSAP), a call center responsible for dispatching emergency responders. The suggestion that the proposed new tower location is essential for 9-1-1 service within the community creates an inflated sense of urgency. There is already a Freedom cell phone tower located on the north side of Lakeview by 37th Street as well as Glenmore/Crowchild.

4. Strong Community Opposition

There is strong community resistance to the proposed cell phone tower. A group of residents launched an online petition on Change.org, which has garnered over 1,111 signatures, with 30 additional signatures collected on a paper version. Opposition to the tower is widespread throughout the community, and we are advocating on behalf of this significant and unified voice.

5. Inadequate Notification

The Lakeview Community Association did not receive a notification package from Evolve/TELUS even though the City has confirmed that the proper mailing address is on file and Evolve provided a tracking number for the registered mail. Interestingly, this is the second such proposal where the LCA was omitted from the notification process. In 2022, when Freedom Mobile proposed a new cell phone tower in the west part of Lakeview (ANT2022-0006), the LCA similarly did not receive an information package and only became aware of the proposal through concerned residents. There seems to be a systemic issue where the Community Association is being left out of the engagement process. It is requested that the City ask the cellular service companies to confirm receipt of the information package.

In summary, we respectfully ask that the City of Calgary provide a non-concurrence to TELUS for the tower proposal in Lakeview. We ask that the City follow the guidelines in place and not set a dangerous precedent with this application given that the need for the tower has not been justified and the location of the tower breaches City protocols.

Regards,

Catherine Cooke
President
Lakeview Community Association

cc:

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