



Results of the Lakeview Community Survey

2022

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Key Survey Findings

What respondents said about ...

311 households participated in the Lakeview Community Survey



the Lakeview Community

Enjoy Living in Lakeview



Agree Disagree

the Lakeview Community Association

Satisfied with the LCA



Positive effect on community



Does well at informing residents



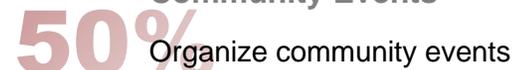
Agree Disagree

Services the LCA should provide

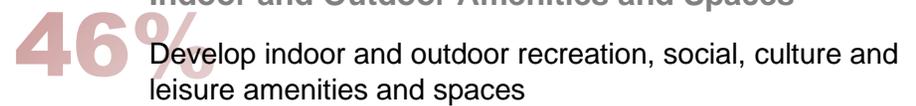
Civic Representation



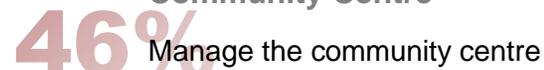
Community Events



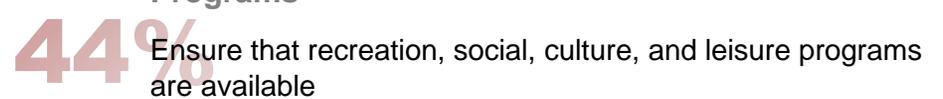
Indoor and Outdoor Amenities and Spaces



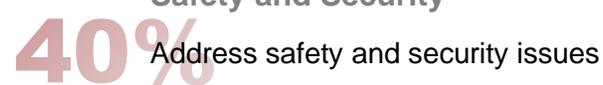
Community Centre



Programs



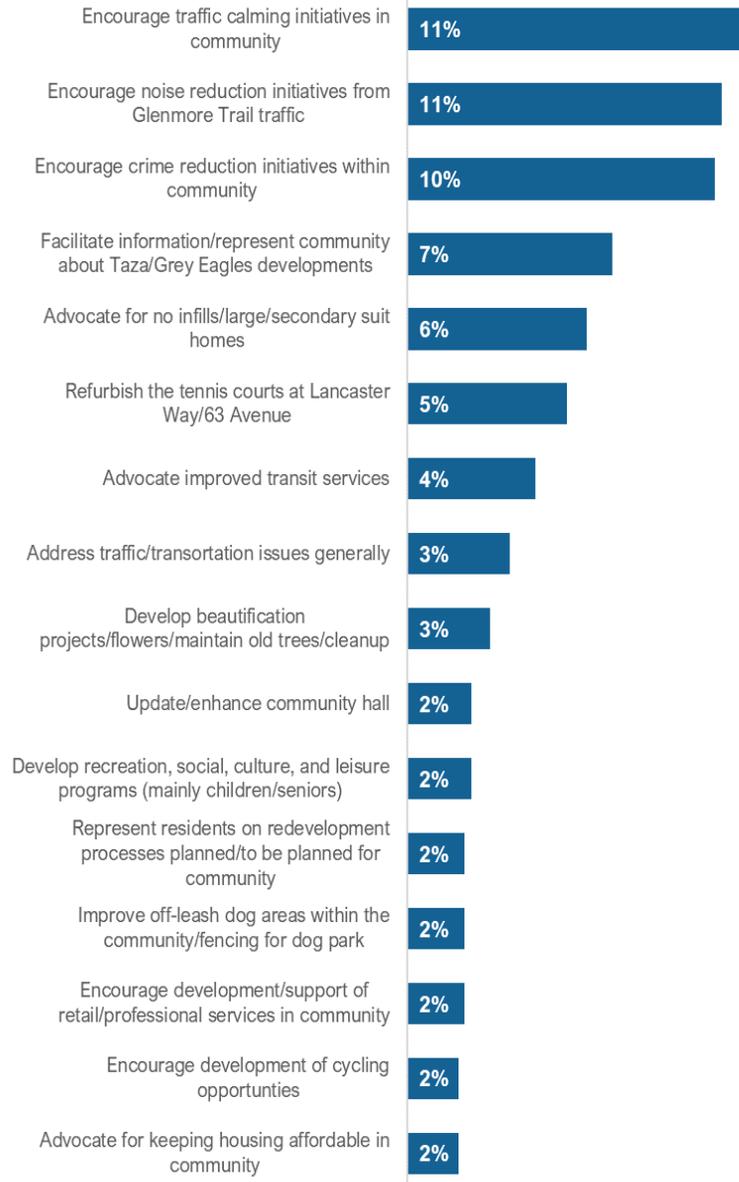
Safety and Security



Key community issues and priorities ...



Many Different Issues Perceived as being Important for the Lakeview community



Issues the LCA Might Address

Civic Affairs

- Encourage noise reduction initiatives from traffic on Glenmore Trail/Stoney Trail
- Represent residents on public consultation and approval processes for their party requests impacting Lakeview residents
- Represent residents on redevelopment processes proposed in the community
- Encourage traffic calming initiatives in the community

Recreation, Social and Community

- Develop new amenities in the community
- Develop recreation, social, culture, and leisure programs
- Improve existing playgrounds within the community
- Refurbish the tennis courts at Lancaster Way/63 Avenue

Safety and Security

- Encourage crime reduction initiatives within the community
- Encourage noise reduction within the community generally

Other notable results ...



openness to redevelopment options

Allowing laneway homes



Allowing secondary suites on R1 properties

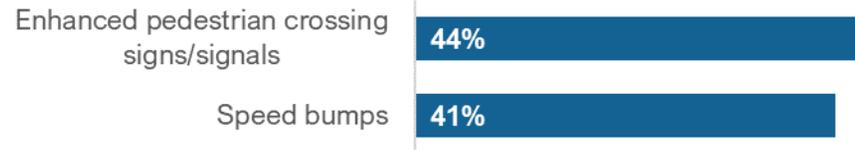


Rezoning R1 lots to R2, single dwelling
home to two infills



■ Yes ■ No

Preferred Traffic Calming Measures



Top Interests in New Amenities, Programs, and Events

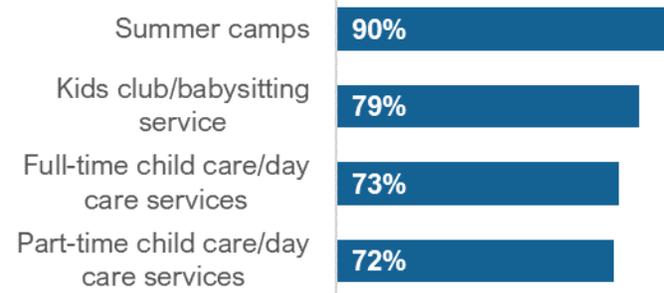
Amenities

- Indoor gymnasium
- Outdoor lawn bowling greens
- Outdoor off-leash dog park or run

Programs and Events

- Block parties
- Live performances
- Fitness movement/stretching instruction
- More social gatherings/pub nights/dances
- Fitness exercise instruction
- Family movie nights
- Courses in visual arts

Interest in Childcare Opportunities



Survey Background and Respondent Profile



The Lakeview Community Association (LCA) conducted a survey of residents to understand their perceptions of the community, obtain feedback on services and activities, and identify future priorities.

Residents were invited to participate in an open link online survey form. Various methods were used to inform residents of the survey such as:

- Advertisements in the community newsletter
- Signs along roadways within the community
- Posts on various social media used by the LCA

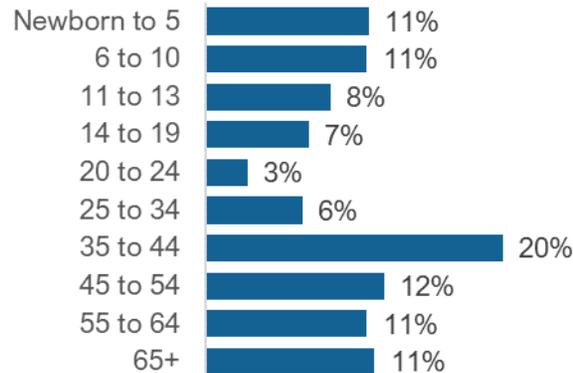
A total of 311 respondents participated in the survey. Respondents were asked to respond to issues on behalf of all members of their households.

The survey was open for participation between the later part of May to the end of June 2022.

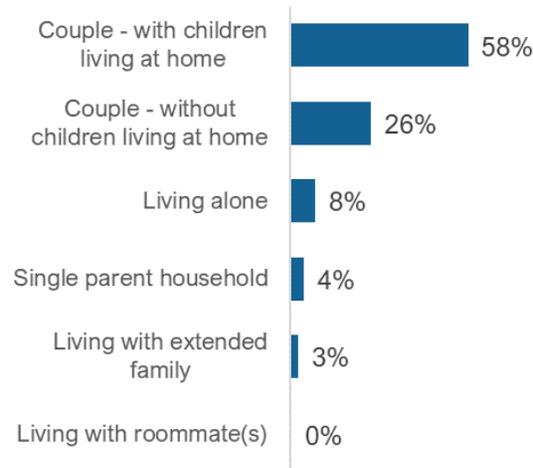
A profile of the respondents' households is presented to the right.

HarGroup Management Consultants Inc. was engaged to assist the LCA in designing, implementing, and reporting the survey.

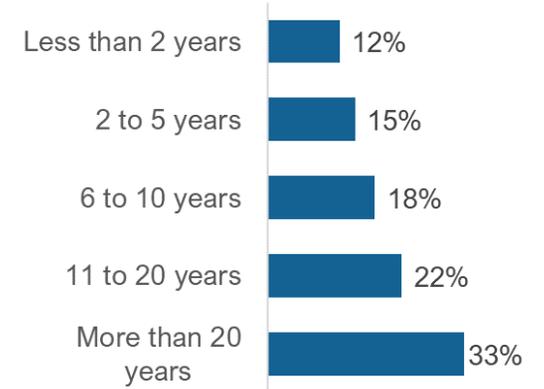
Age of Household Members (n=297)



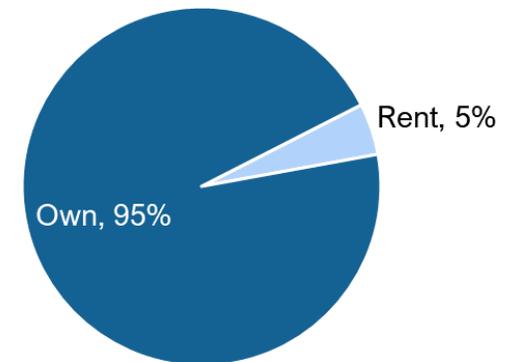
Household Composition (n=295)



Time Living in Community (n=307)



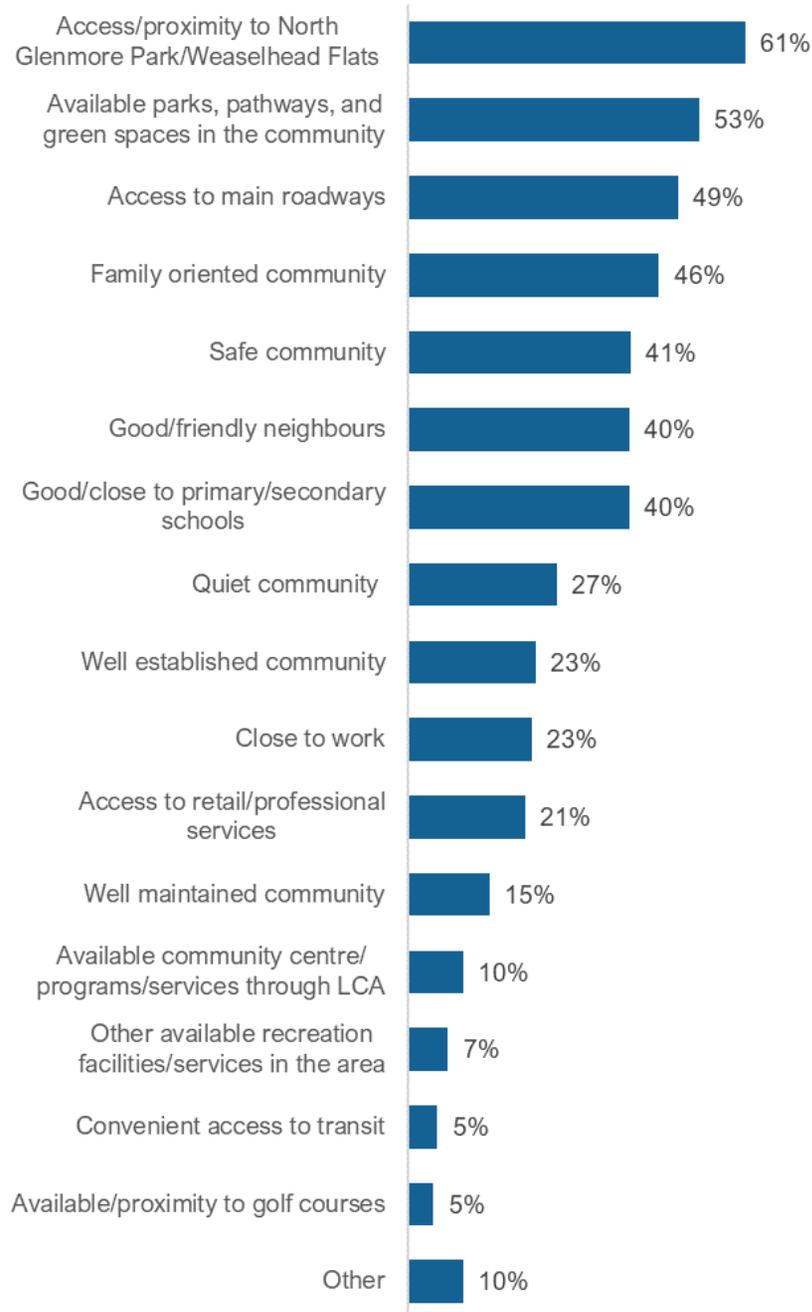
Housing Tenure (n=302)





The Lakeview Community

Benefits to Living in Lakeview (n=311)

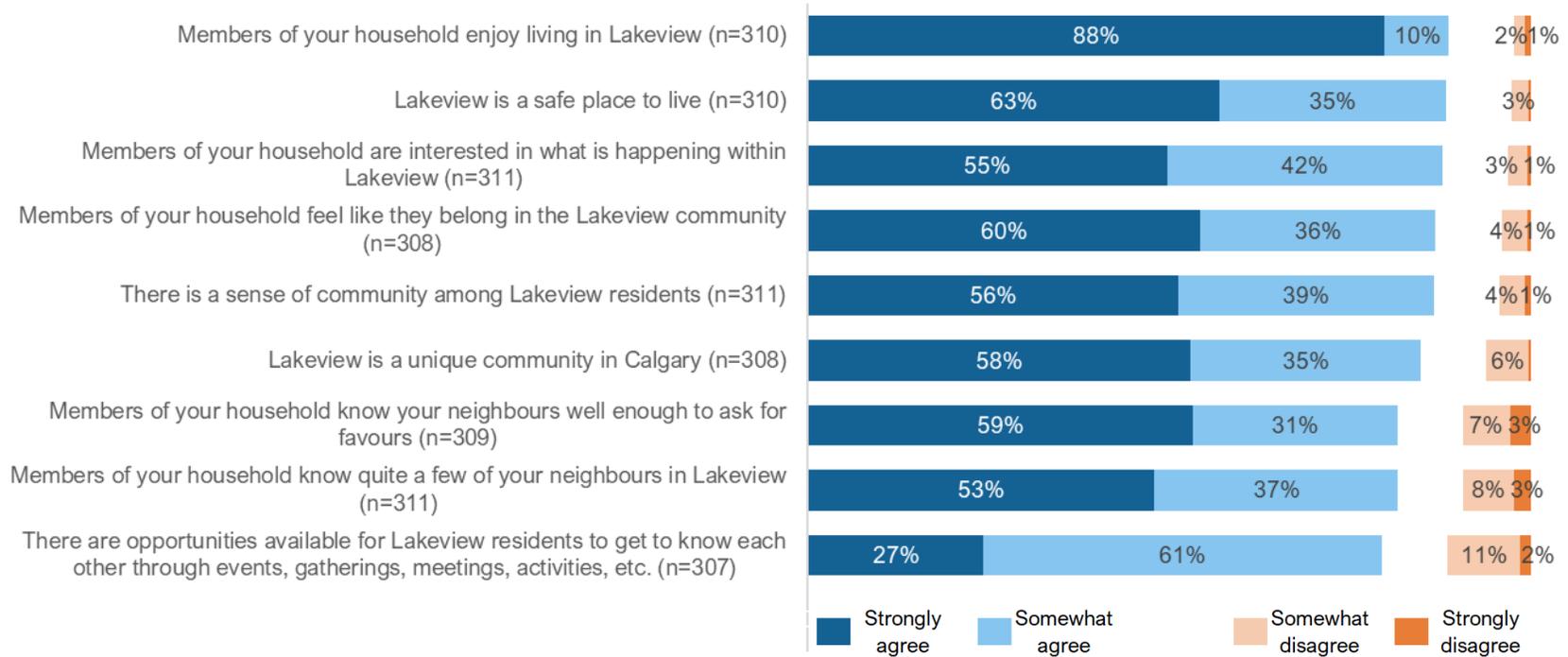


The Lakeview community is located in southwest Calgary along the north shore of the Glenmore Reservoir and within proximity of North and South Glenmore Park and Weaselhead Flats.

When asked about the advantages of Lakeview as a community to live, these outdoor spaces, as well as available parks, pathways, and green spaces in the community, were top of mind for most survey respondents.

Many other benefits of the community were offered by respondents such as access to main roadways and Lakeview being a family oriented, safe, and friendly community with access to primary and secondary schools.

Perceptions of the Lakeview Community



Question: To what extent do you agree or disagree with the following statements: (please consider your responses based on your experiences over the past 5 years?)

Respondents' regard for the Lakeview community was further demonstrated in other queries of the survey. For instance, an overwhelming majority of respondents stated that members of their household enjoy living in Lakeview.

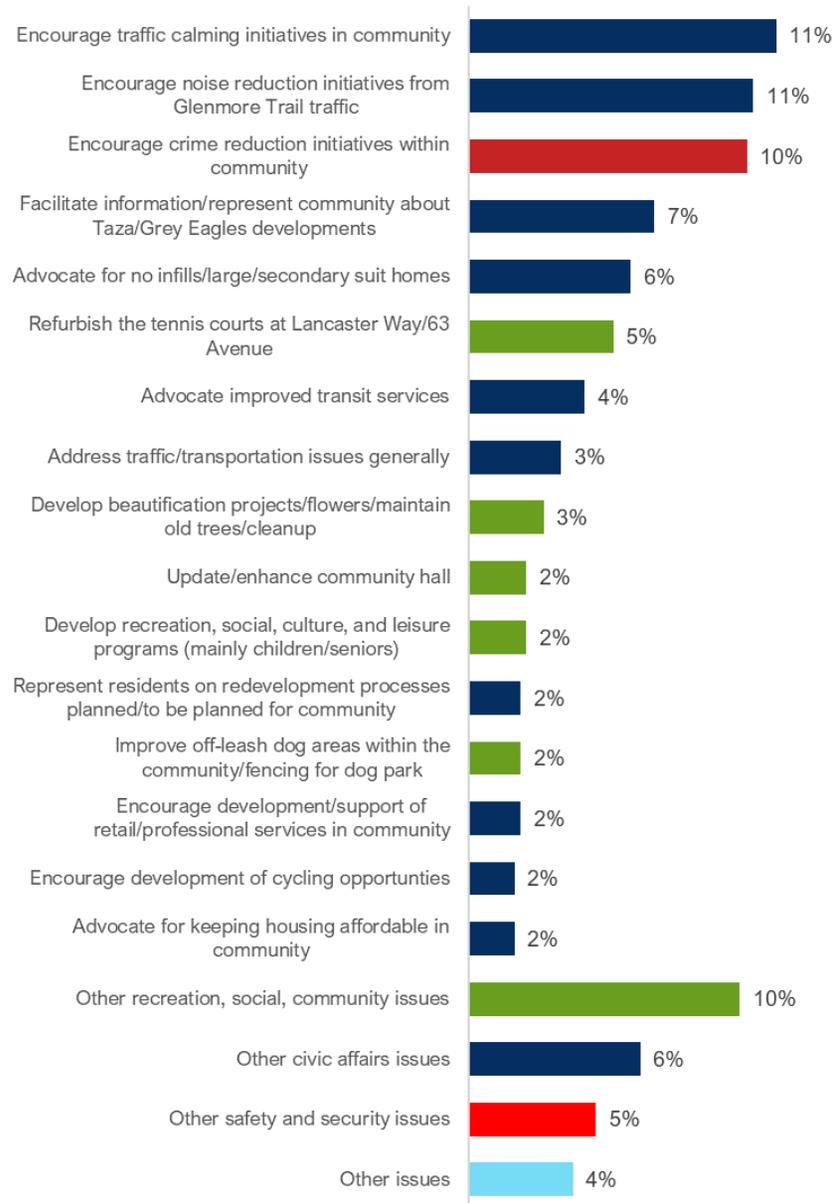
The vast majority of respondents appear to be engaged in the community in that they are interested in what is happening in Lakeview.

Almost all respondents also concurred that Lakeview is a safe place to live, members of their household feel like they belong in the community, and there is a sense of community among residents.

It is also worth noting that the many of the respondents subscribed to the assertion that Lakeview is a unique community in Calgary.

Issues Respondents Identified for the Lakeview Community

(n=311, % of responses)

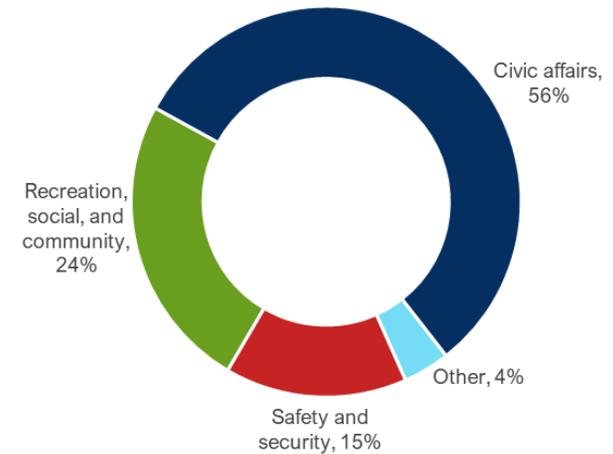


Question: What issues, if any, do you think need to be addressed for the Lakeview community over the next five years? (please provide up to 3 issues)

Note: Over 40 issues were identified with 465 responses.

Types of Issues Suggested by Respondents

(n=311, 465 responses, % of responses)



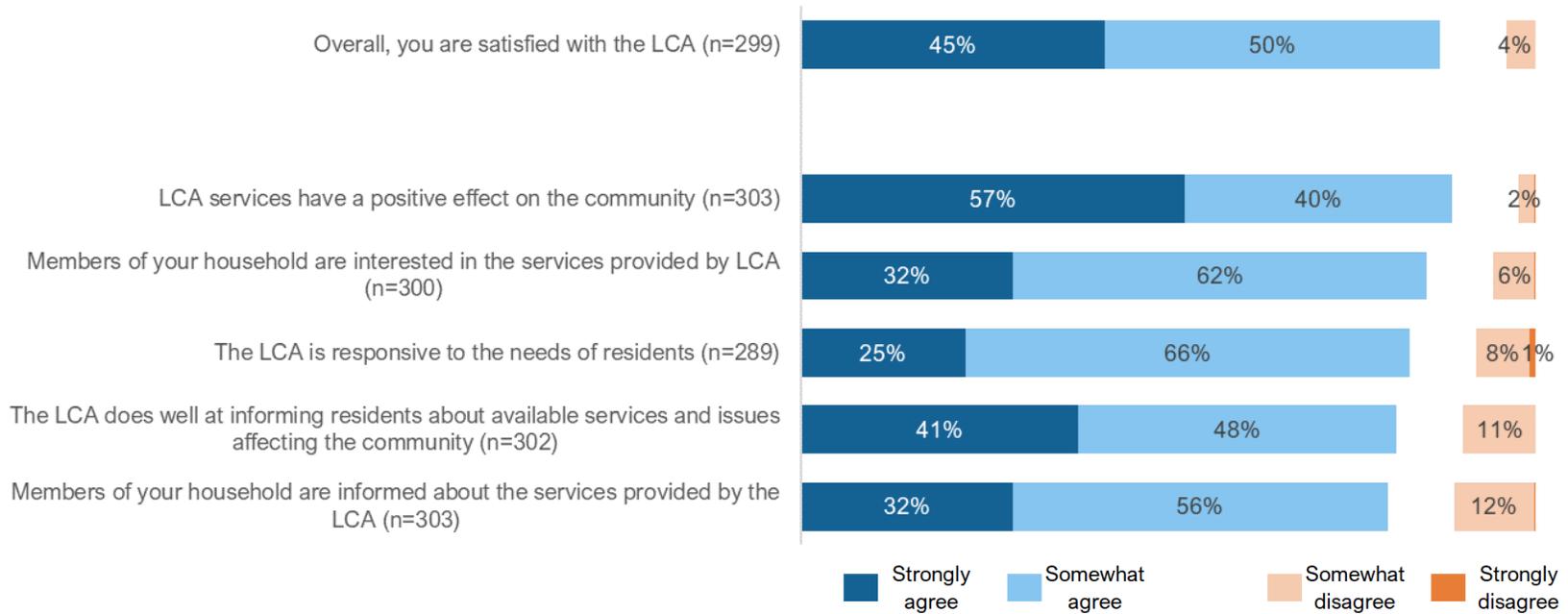
There were numerous issues that respondents identified as needing to be addressed for the Lakeview community over the next five years. Top among the issues were encouraging initiatives associated with traffic calming, noise reduction from Glenmore Trail traffic, and crime reduction in the community. However, many other subjects were brought forward by respondents.

Further analysis of all the topics suggested by respondents reveals that most were related to civic affairs issues, followed by recreation, social, and community issues, and then safety and security issues.

Lakeview Community Association



Perceptions of the Lakeview Community Association



Question: To what extent do you agree or disagree with the following statements about the LCA, based on your experiences over the past five years?

Respondents' expressed approval and appreciation in the LCA.

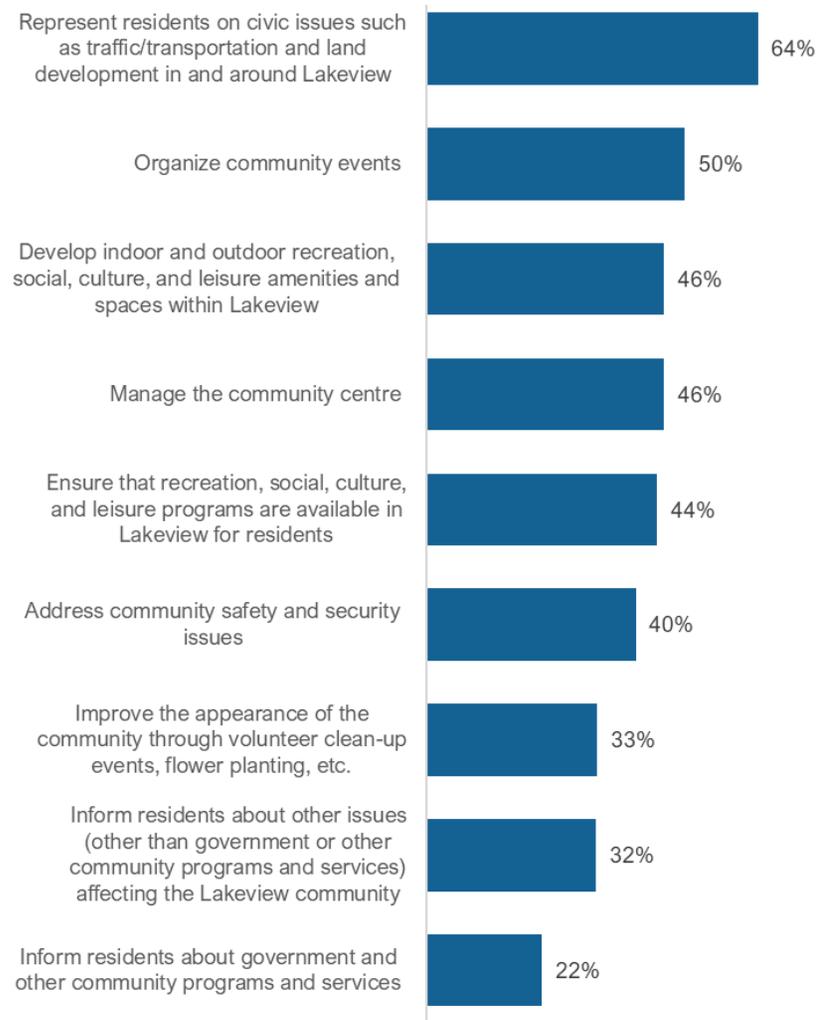
Almost all respondents agreed that they were satisfied with the LCA.

There was also strong acknowledgement among respondents that LCA services have a positive effect on the community.

Further, a significant majority of respondents concurred that the LCA does well at informing residents of services and issues and is responsive to the needs of residents.

Perceived Service Priorities for the Lakeview Community Association

(n=311, % of respondents)



Question: Community associations in Calgary provide residents with various services. Please indicate which four (4) services you think are the most important for the LCA to provide to Lakeview residents.

Respondents were offered a list of services that community associations in Calgary typically provide to residents. They were asked to identify four of the services that they thought were most important for the LCA to provide Lakeview residents.

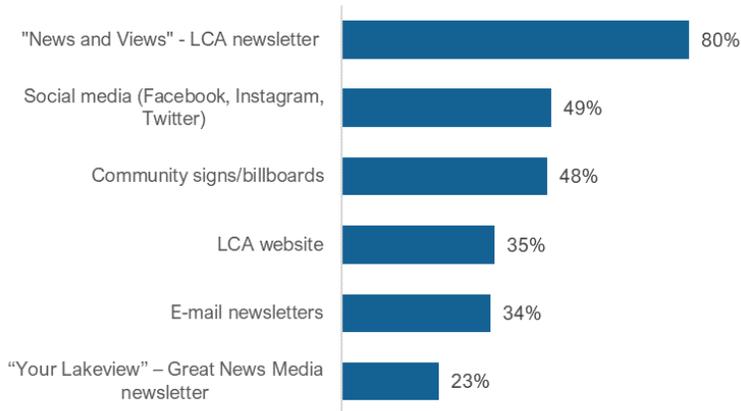
The top service priority identified among respondents was for the LCA to represent residents on civic issues.

The next set of important services related to recreation issues such as organizing community events, developing recreation, social and leisure amenities and spaces, managing the community centre and ensuring that programs are available to residents.

Another important service priority was addressing community safety and security issues.

Preferred Methods to Receive Information about LCA Services

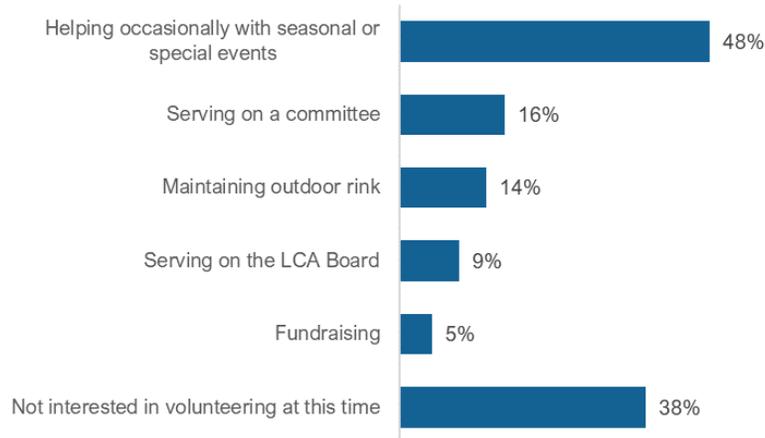
(n=311, % of respondents)



Question: What are the three (3) best methods to get information to your household about LCA programs/activities/services.

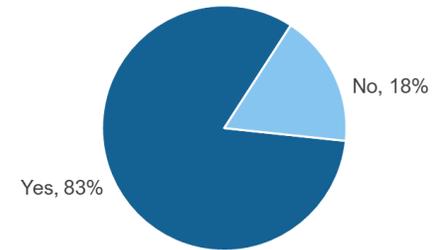
Interest in Volunteer Positions among Respondents

(n=311, % of respondents)



Question: Would members of your household be interested in volunteering for any of the following in the community? (Select all that apply)

Memberships (n=309)



Question: Has your household held a membership with the LCA during the last three years?

Overwhelmingly, respondents stated that the LCA newsletter, News and Views, was their preferred method to receive information about LCA services. Social media and community signs or billboards were also acknowledged as preferred methods.

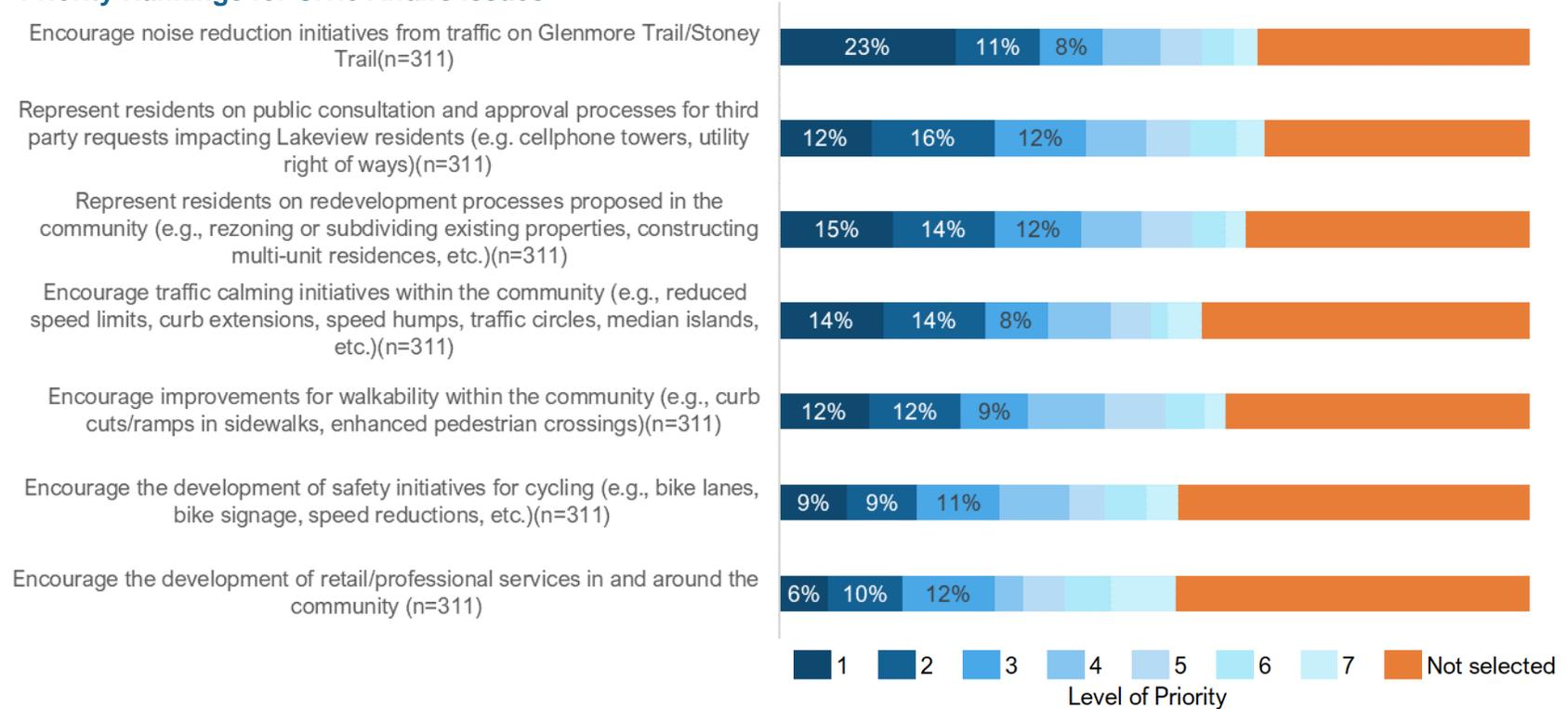
Among potential volunteer positions available through the LCA, the most popular among respondents was helping with seasonal or special events.

It is worth noting that a significant majority of respondents held a LCA membership in the past three years. Those respondents that didn't typically indicated they had recently moved to the community or hadn't got around to obtaining a membership.



Civic Affairs Issues

Priority Rankings for Civic Affairs Issues



Question: Please rank the following traffic/transportation and land development issues that you think are priorities for the LCA over the next few years? (please indicate 1 for the top priority, 2 for the second top priority, etc. - you can rank all, some, or none of the issues)
 Note: %'s shown if item selected as top three priorities.

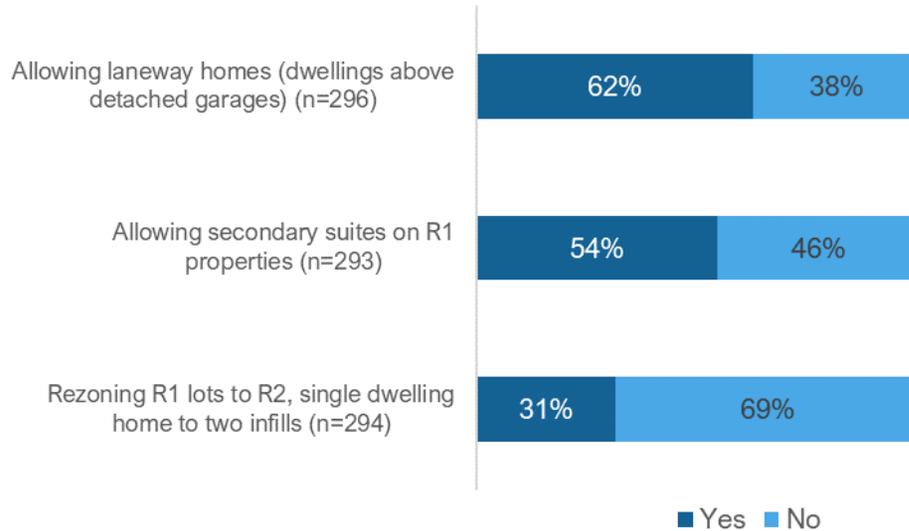
Earlier, various civic affairs issues important to Lakeview that were top of mind among respondents were reported.

Respondents were also presented with a prescribed list of civic affairs issues and asked to rank the items in terms of possible priorities for the LCA over the next few years.

Among the items offered, noise reduction initiatives from Glenmore Trail/Stoney Trail traffic was ranked the highest priority for the LCA, followed by representing residents on public consultation/approval processes for third part requests and redevelopment processes proposed in the community .

Traffic calming initiatives, which had ranked highest earlier in this report, came in as the fourth highest priority when respondents were offered the prescribed list of issues.

Re-development Options in the Community



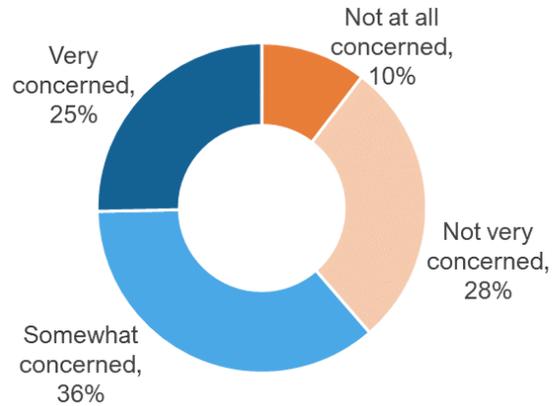
Question: Other communities are participating in the development of a Local Area Plan which is intended to provide a framework for future growth, development and infrastructure improvements. Should Lakeview be asked to participate in a similar plan, how open are you to allowing:

Following up on the issue about redevelopment processes in the community, respondents were asked to respond to possible options that might be proposed within Lakeview.

Among the three options examined, most respondents stated that they were open to allowing laneway homes and secondary suites on R1 properties.

In contrast, most respondents were not open to rezoning R1 lots to R2 so that single dwelling homes could become two infills.

Level of Concern about Traffic Speeds (n=308)



Question: To what extent are you concerned about traffic speeds within and around Lakeview?

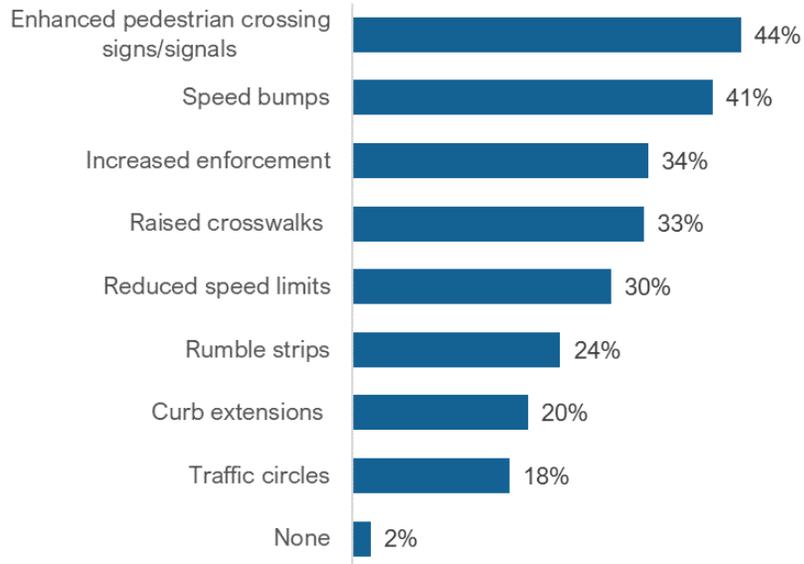
Most respondents acknowledged concern about traffic speeds within and around Lakeview.

The most preferred measures among these respondents to calm traffic in the community were enhanced pedestrian crossing signs or signals and speed bumps.

These measures were followed by increased enforcement and raised crosswalks.

Preferred Traffic Calming Measures

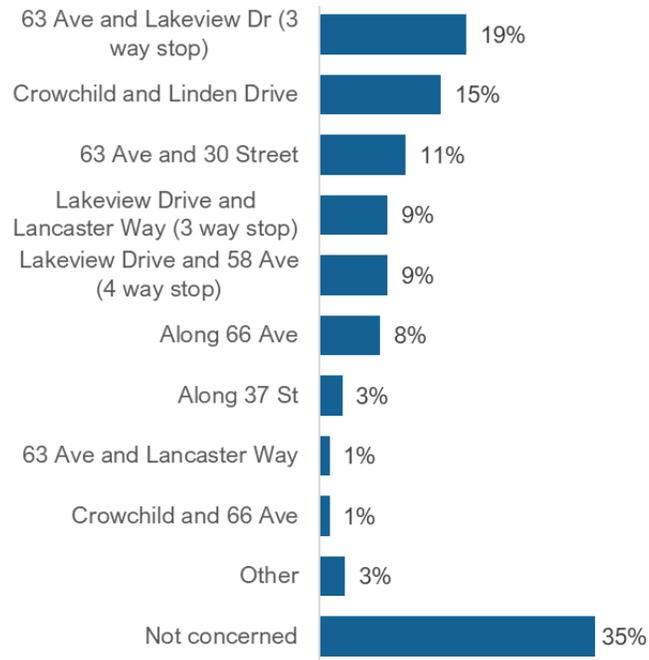
(n=189, % of respondents)



Question: Select up to three (3) traffic calming measures you would like to see implemented in Lakeview.

Concerning Intersections as a Pedestrian

(n=311, % of respondents)

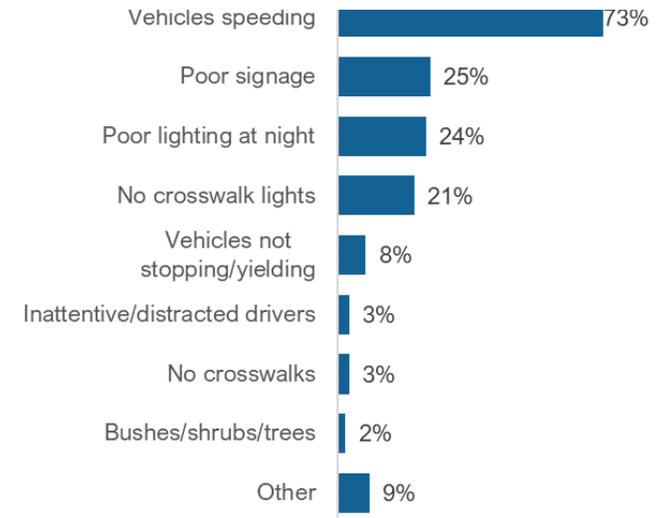


Question: Please indicate if you have concerns about safety when crossing any of the following intersections/crosswalks as a pedestrian.

Respondents were asked to identify intersections/crossings where they had concerns about their safety as a pedestrian and 63 Avenue/Lakeview Drive and Crowchild/Linden Drive were the most commonly identified.

Reasons for Intersection Concerns

(n=91, % of respondents)



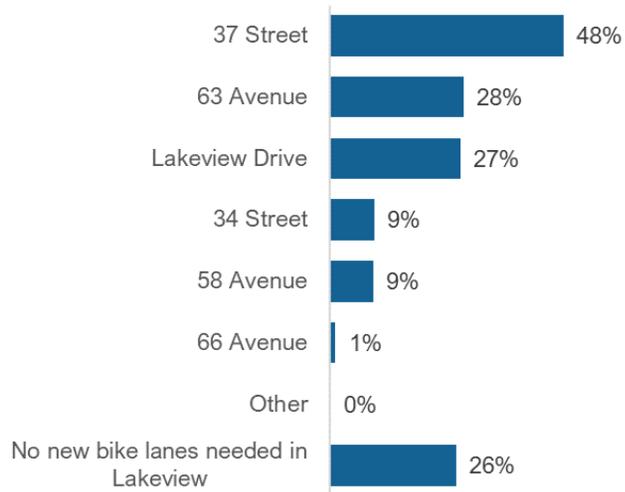
Question: Why do you have concerns about your safety when crossing intersections or crosswalks as a pedestrian?

The main reason for being concerned about intersections/crossings as a pedestrian was vehicles speeding.

Further analysis of the results revealed that poor signage was more commonly cited for 63 Avenue/Lakeview Drive and 63 Avenue/30 Street than for other intersections/crossings.

Roads for Possible Bike Lanes

(n=310, % of respondents)



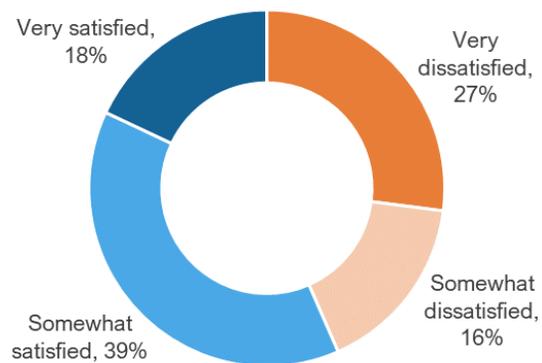
Question: Which of the following roadways would you like to have additional bike lanes (like 66 Ave.) installed along:

When asked about roads that might have bike lanes installed, 37 Street was most commonly identified, followed by 63 Avenue and Lakeview Drive.

Four out of ten respondents (40%) indicated members of their household relied on Calgary Transit for transportation. Among these respondents, just over half indicated satisfaction with current bus routes and stops.

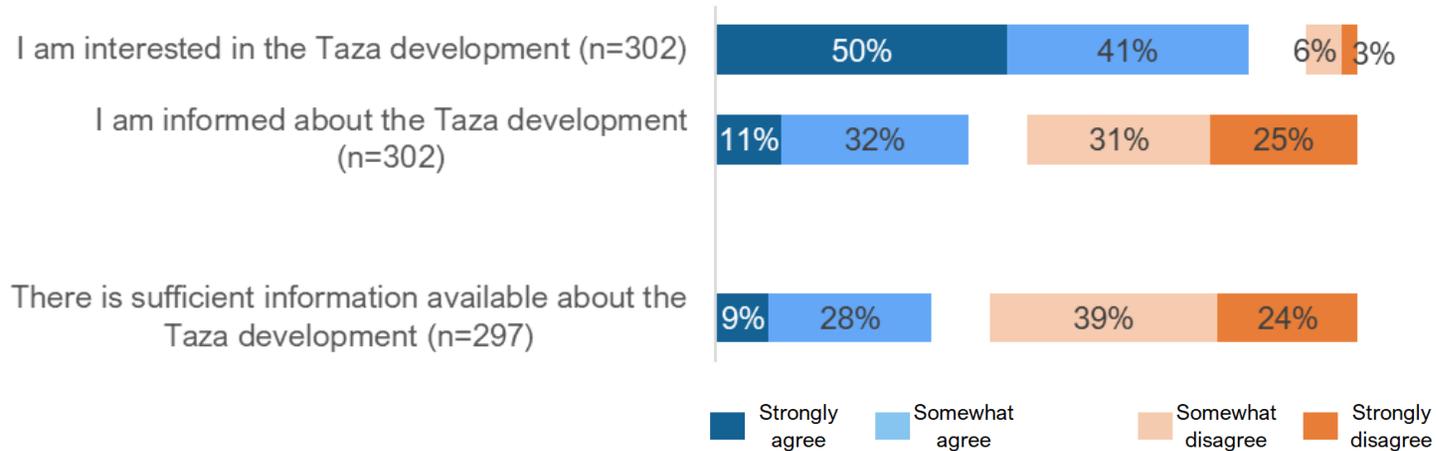
Satisfaction with Current Bus Routes and Stops

(n=122)



Question: How satisfied are members of your household with the current bus routes and stops in Lakeview?

Awareness of Taza Development



Question: The Taza development is planned to be located west of 37th Street SW. To what extent do you agree or disagree with the following statements about what the Taza development might include, its progress, and when it will be completed?

While most respondents conveyed interest in the Taza development located to the west of Lakeview, most disagreed that they were informed about it.

Further, most respondents indicated that there is insufficient information available about the Taza development.

Various comments were offered by respondents about the Taza development, which are presented to the right.

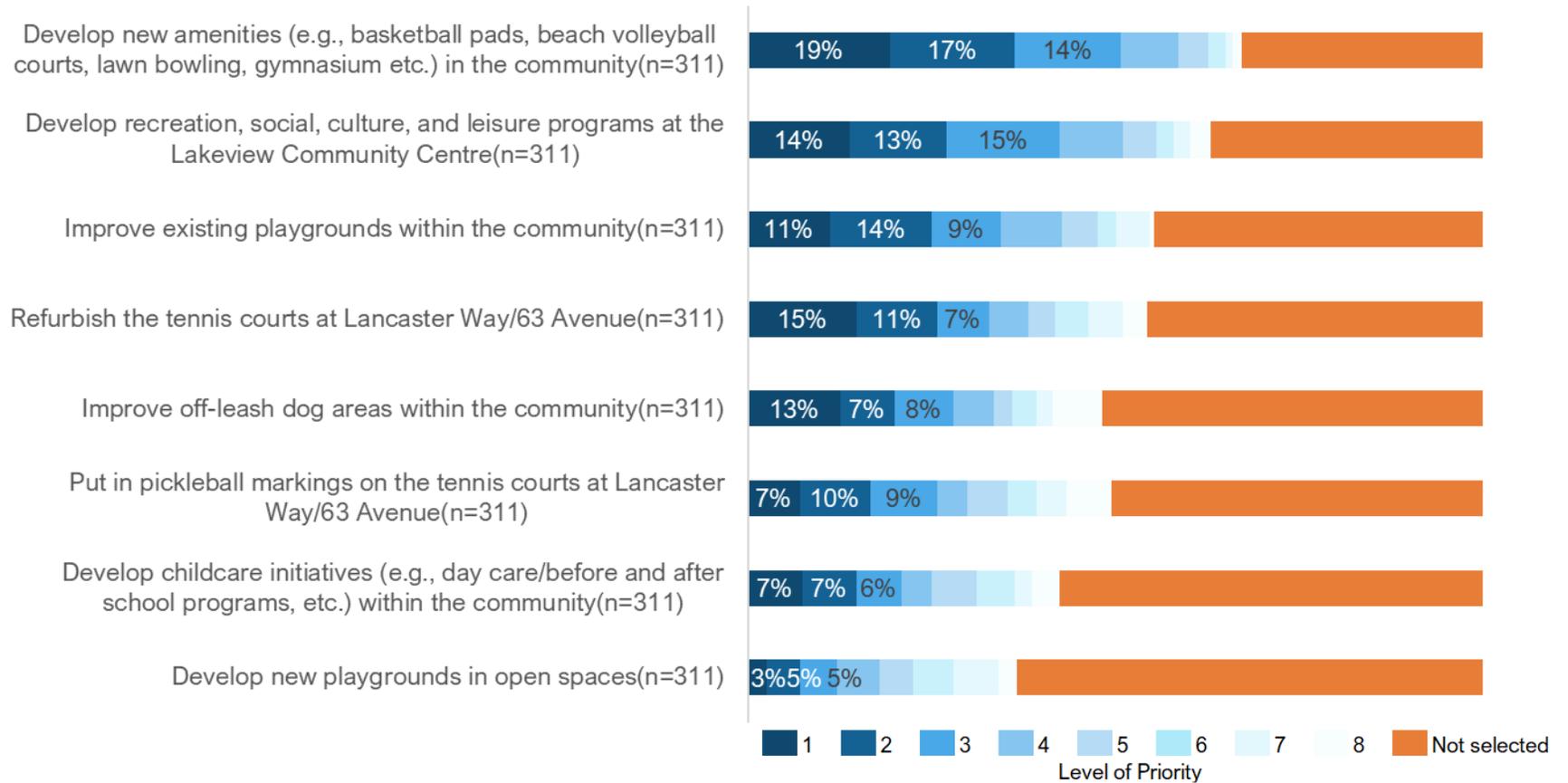
Summary of Comments offered about the Taza Development

- Want to know about expected completion time
- What types of retail/commercial tenants are expected
- Want more information generally/nothing recently provided
- Information could be provided in community newsletter
- Want to know about traffic issues that may develop
- Prefer respectful engagement and dialogue Taza Development proponents
- Concern about 37th Street interface/access with development
- Want to know about type of residential/rental housing at the development
- Concern about current/future noise
- Want to know about implications to transit routes in the area
- Concern of losing mountain views
- Suggest better signage
- Concern about impact on wildlife
- Concern about potential crime

Recreation, Social, and Community Issues



Priority Rankings for Recreation, Social, and Leisure Facilities, Programs, and Events Issues



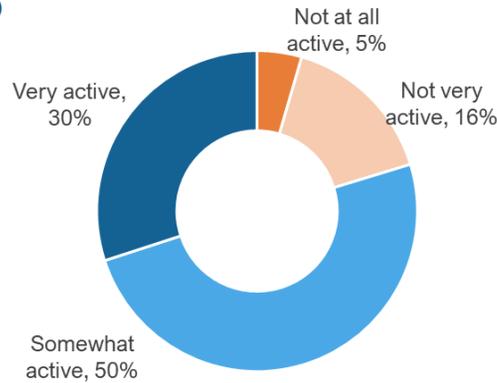
Question: Please rank the following recreation, social, culture, and leisure issues that you think are priorities for the LCA over the next few years? (please indicate 1 for the top priority, 2 for the second top priority, etc. - you can rank all, some, or none of the issues)
 Note: %'s shown if item selected as top three priorities.

Respondents were asked to rank a prescribed list of recreation, social, culture, and leisure issues as priorities for the community.

Development of new amenities and programs were the top ranked issues, followed by improving playgrounds and refurbishing tennis courts at Lancaster Way/ 63 Avenue.

Perceived Activity Levels

(n=310)



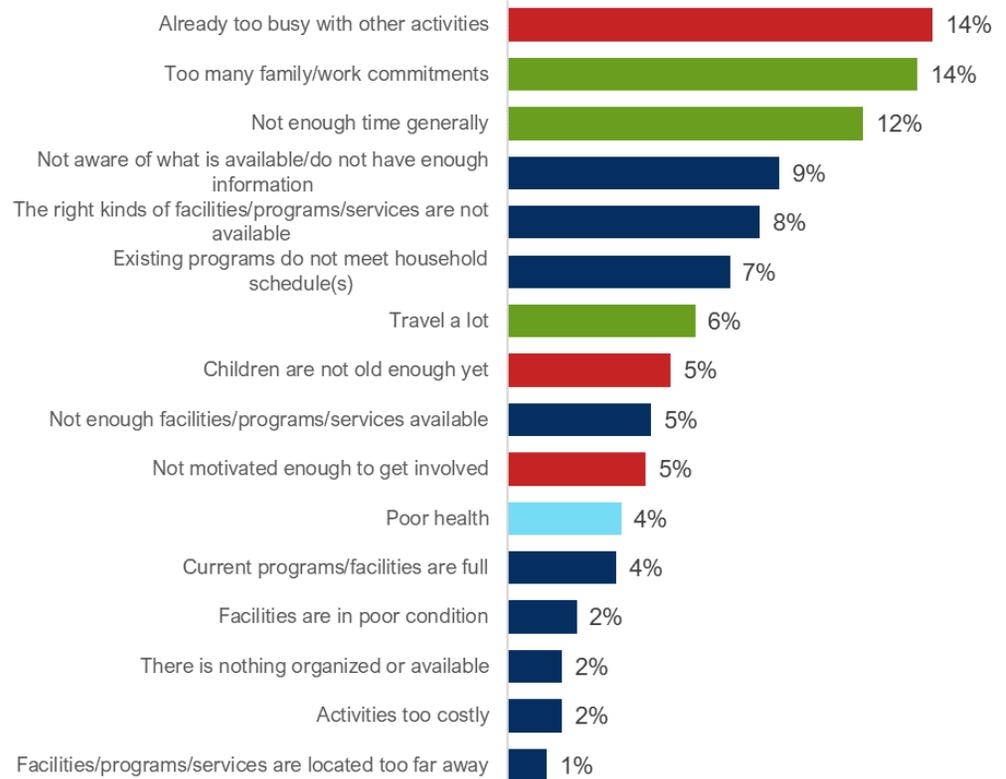
Question: In terms of recreation, social, culture, and leisure activities generally, would you say that your household members are: (Please answer this question based on typical levels of activity before the Covid pandemic)

A significant majority of respondents perceived that household members were active in recreation, social, culture, and leisure activities.

When asked about barriers to participation, many of the top reasons were related to being busy, having other commitments, and not enough time generally. However, when all of the suggested barriers were analyzed and grouped into main categories, a substantial portion were about facility or program accessibility such as not having enough information of what is available, the right kinds of opportunities are not available, programs not meeting household schedules and not enough opportunities being available.

Issues Respondents Identified as Barriers to Recreation Activities

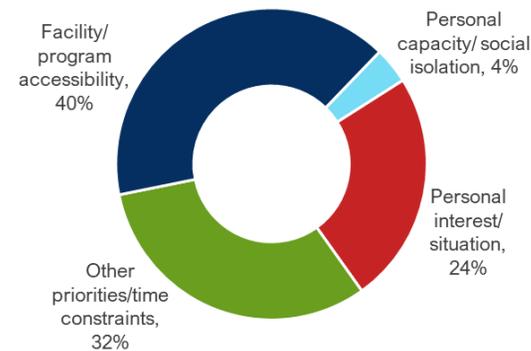
(n=311, % of responses)



Question: If your household members do not participate in recreation, social, culture, or leisure activities as often as you would like, why is that? (select all that apply)

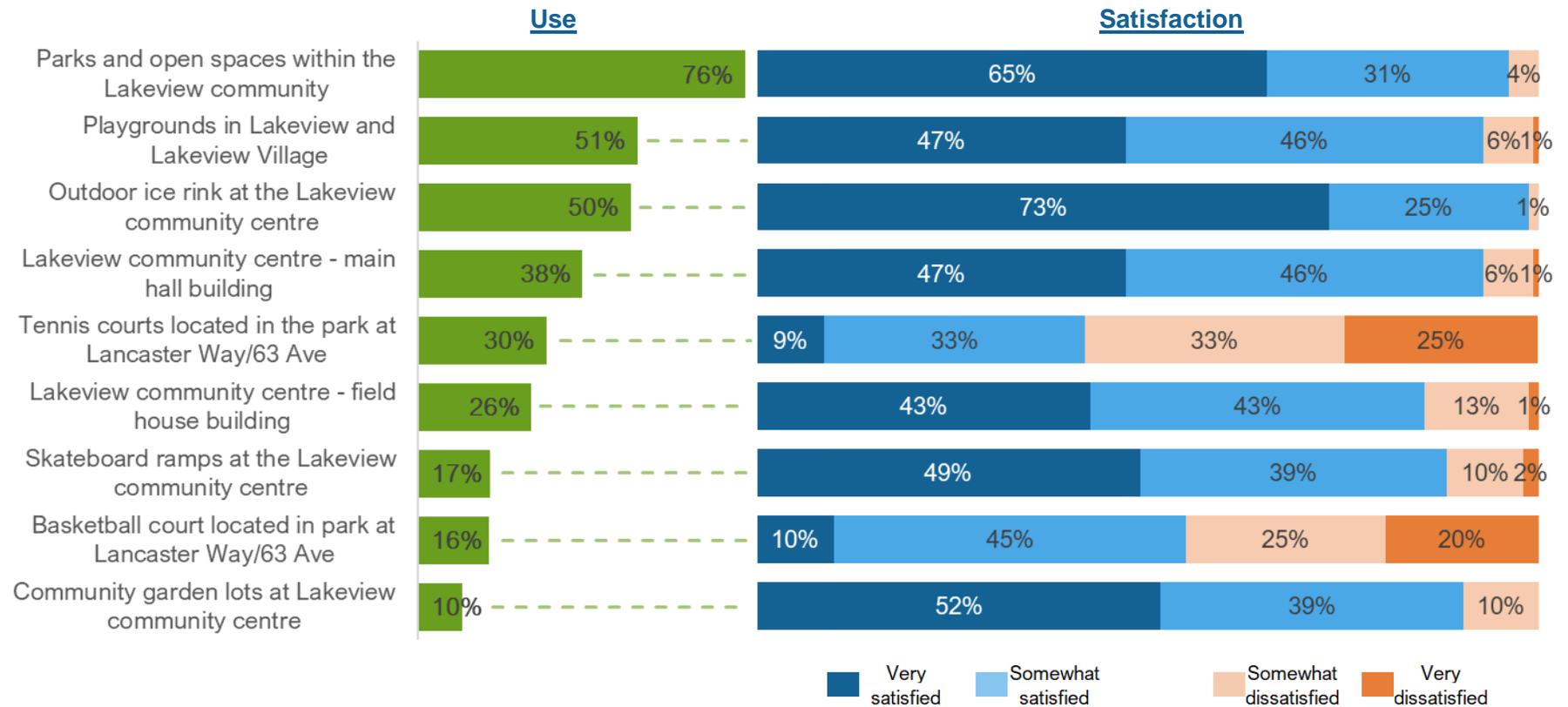
Types of Barriers Suggested by Respondents

(n=311, 609 responses, % of responses)



Use and Satisfaction with LCA Amenities

(n=311)



Questions: Please indicate if household members have used/participated in the following Lakeview Community Association services since January 2019 (since about 1 year prior to the pandemic). And, for services used/participated in: To what extent are you satisfied or dissatisfied with the Lakeview services?

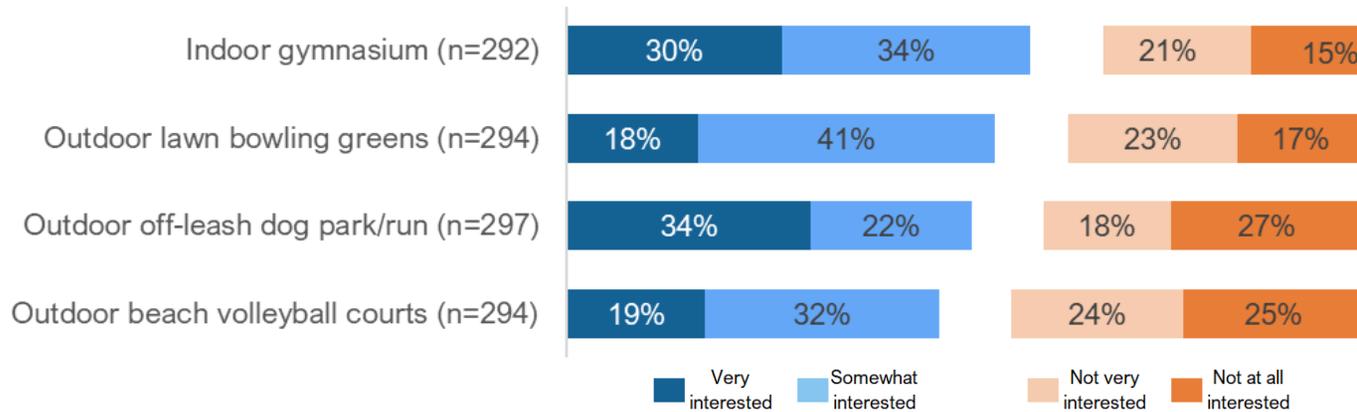
Respondents were asked about use and satisfaction with various LCA amenities in the community.

Most respondents indicated use of parks and open spaces, playgrounds, and the outdoor ice rink and there was high satisfaction with these amenities.

Respondents that used the Lakeview community centre, skateboard ramps, and the community garden lots also expressed high satisfaction.

Satisfaction levels were significantly lower for the basketball courts and tennis courts located in the park at Lancaster Way/63 Avenue. Indeed, satisfaction levels were rather low for the tennis courts compared to all other ratings.

Interest in New Amenities Developed by the LCA

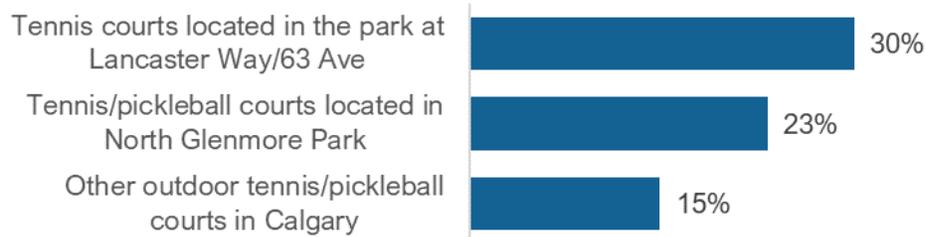


Question: To what extent would members of your household be interested in using/participating in the following amenities if they were developed/offered/supported by the LCA:

Earlier, it was reported that the top priority for recreation, social, culture, and leisure issues was to develop new amenities in the community.

Several amenities were tested with respondents to determine interest in potential use. An indoor gymnasium received the highest level of interest, which was followed closely by outdoor lawn bowling greens and off-leash dog park or run.

Tennis Court Use (n=311)



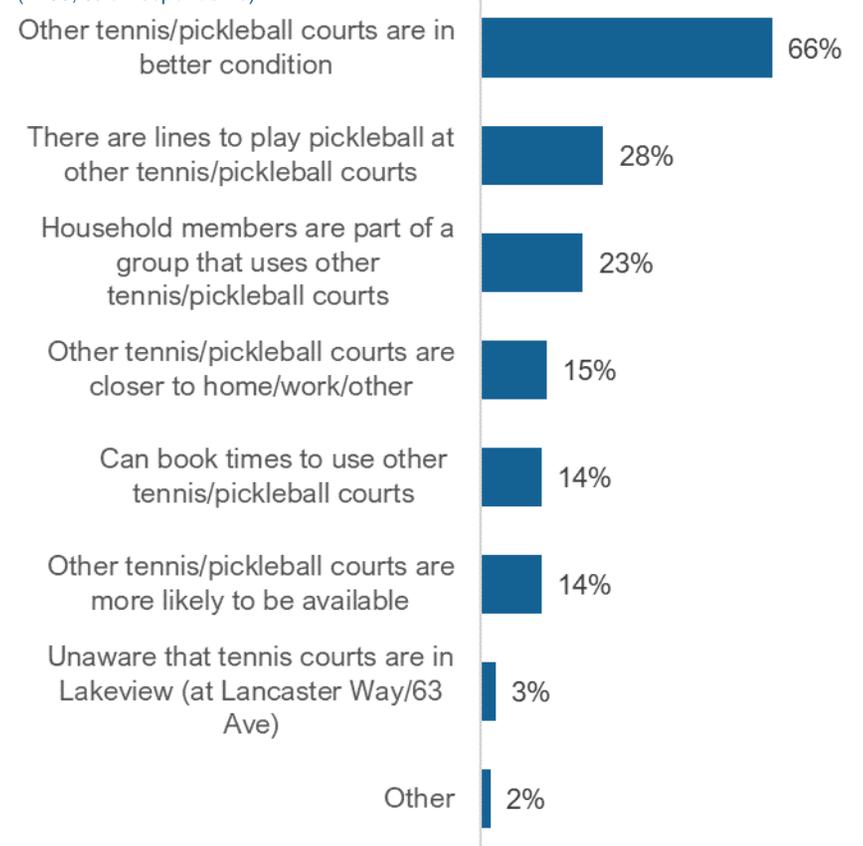
Question: Since January 2019, have members of your household used: (select all that apply)

It was reported earlier that the tennis courts located in the park at Lancaster Way and 63 Avenue received low satisfaction ratings.

This perspective was further evident when respondents that use tennis or pickleball courts outside Lakeview indicated that they do so because other courts are in better condition.

Reasons for Using Courts other than those in Lakeview

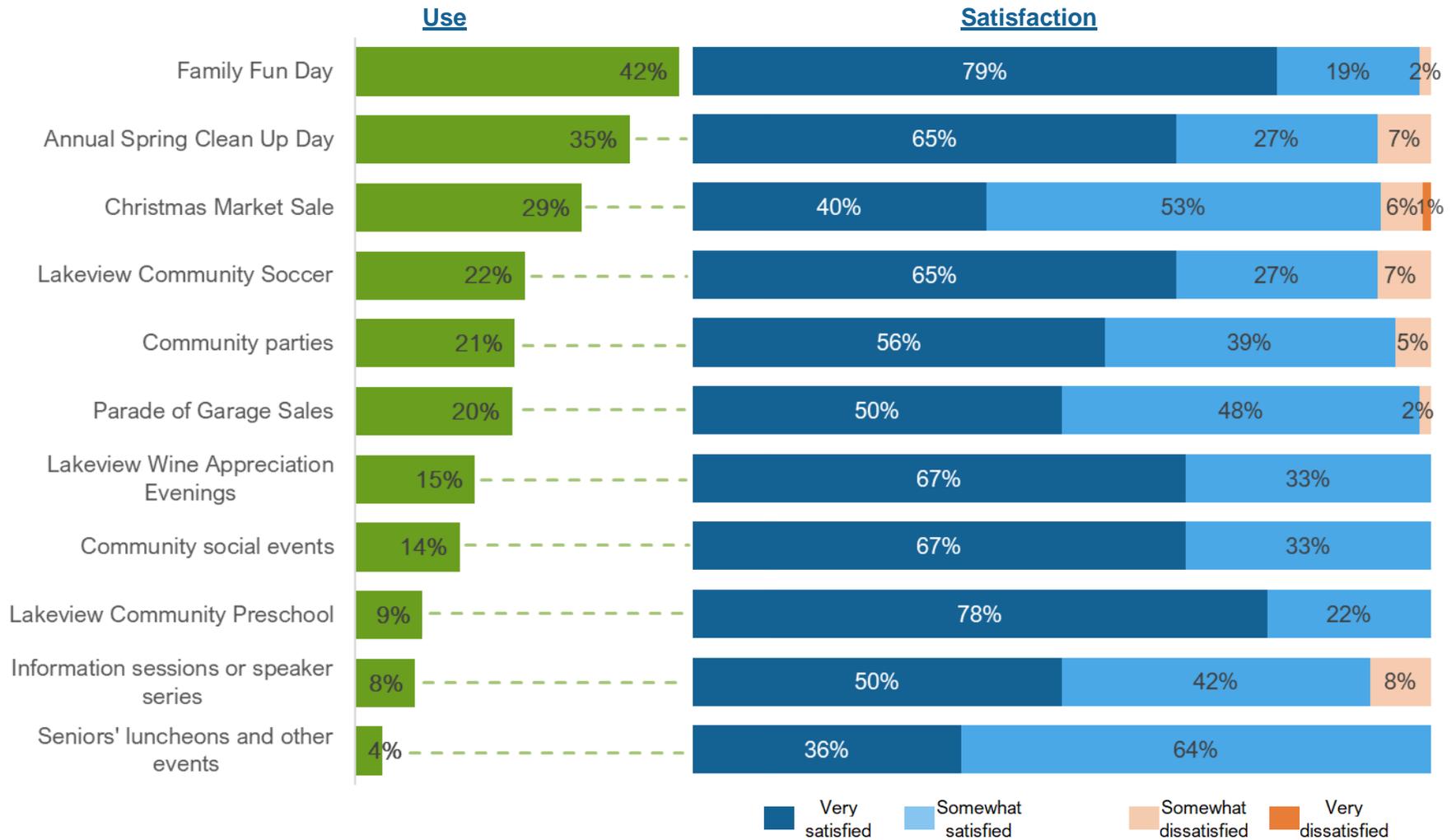
(n=93, % of respondents)



Question: (If tennis/pickleball courts at North Glenmore Park or other Calgary tennis/pickleball courts are used) For what reasons, if any, would household members use other (North Glenmore Park or other Calgary) tennis/pickleball courts instead of those located at Lancaster Way/63 Ave? (select all that apply)

Use and Satisfaction with LCA Programs

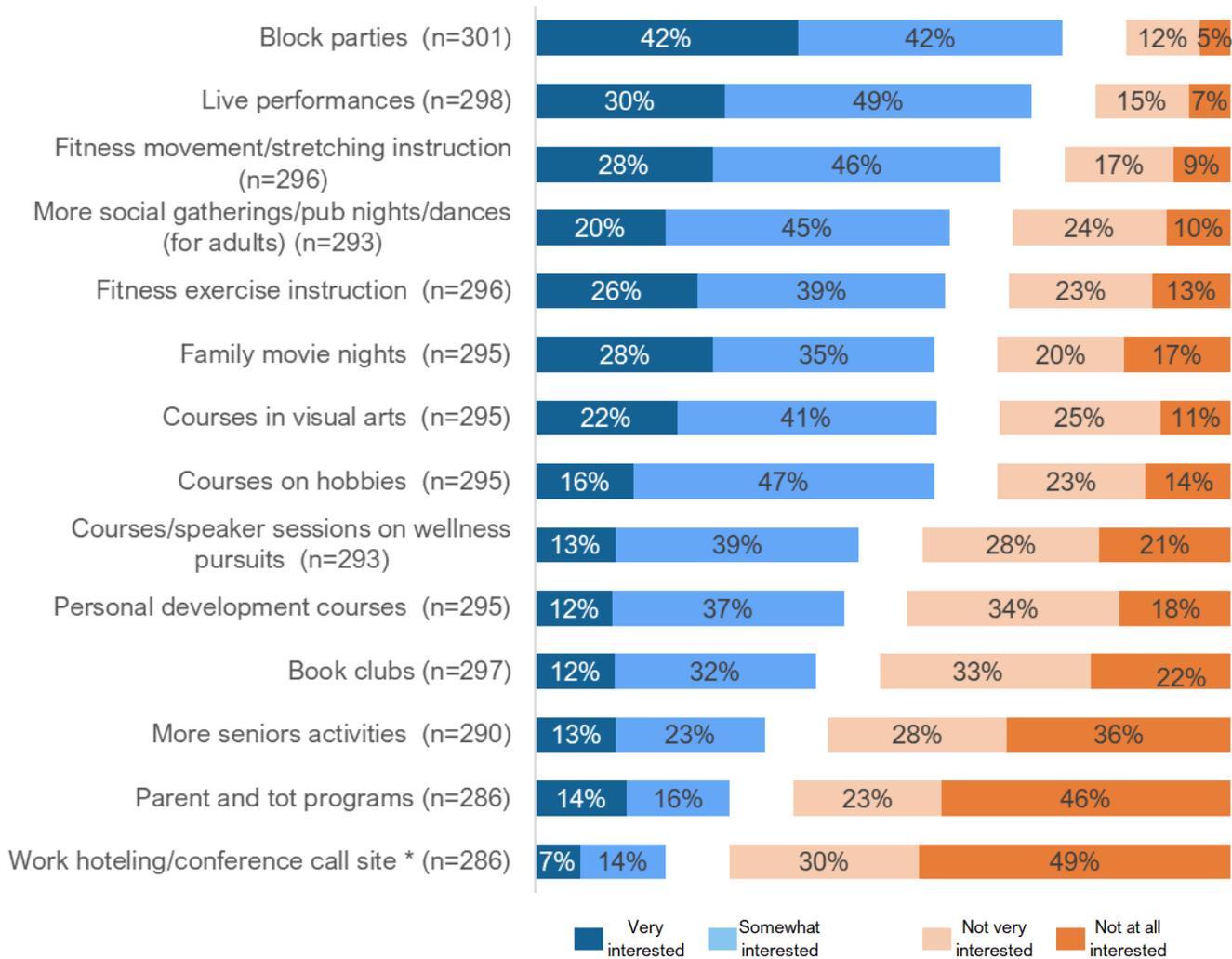
(n=311)



Questions: Please indicate if household members have used/participated in the following Lakeview Community Association services since January 2019 (since about 1 year prior to the pandemic). And, for services used/participated in: To what extent are you satisfied or dissatisfied with the Lakeview services?

Use and satisfaction were also measured for LCA programs and events. On the whole, satisfaction levels were high among users for all the programs and services that were examined in the survey.

Interest in New Programs and Services Developed/Offered by the LCA

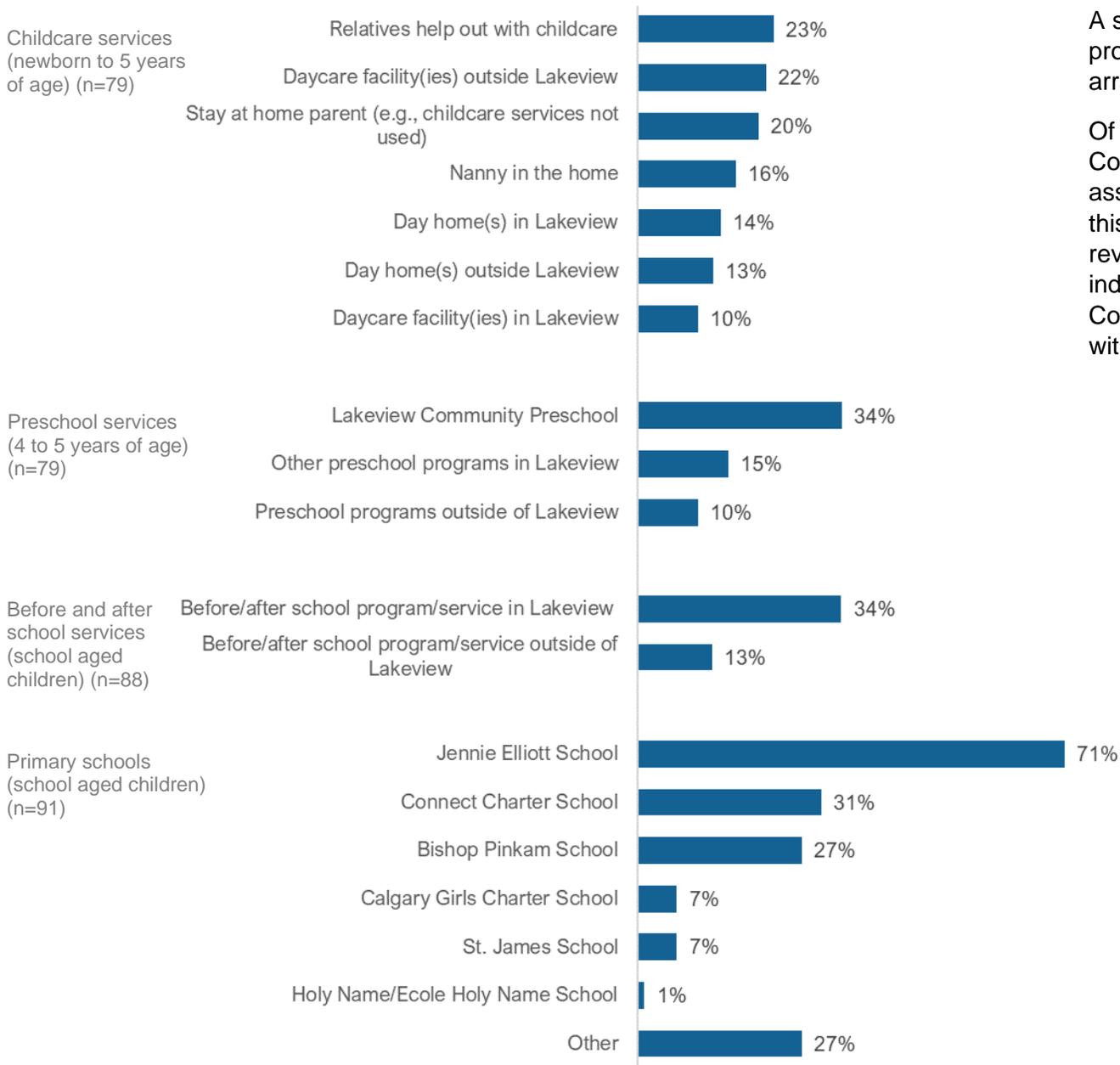


Interest in various new programs and services was also examined with respondents. Levels of interest were high for many of the new opportunities investigated, especially block parties, live performances, and fitness movement/stretching instruction (e.g., yoga, Pilates, Tai Chi, etc.)

Question: To what extent would members of your household be interested in using/participating in the following programs or services if they were developed/offered/supported by the LCA:

* Note: 12% of respondents indicated someone in the household worked entirely at home and 46% stated partly at home.

Profile of Childcare Arrangements and School Attendance



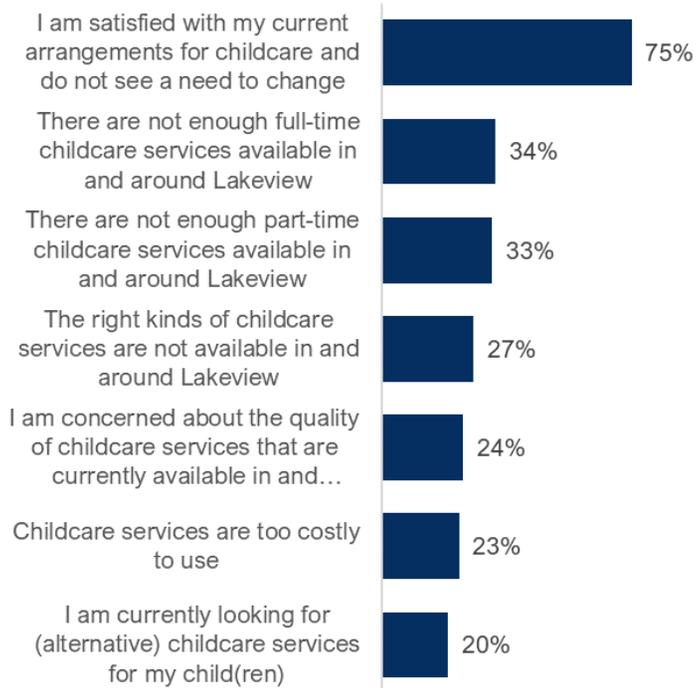
A series of survey questions provides a profile of childcare arrangements among respondents.

Of particular note is the Lakeview Community Preschool, which is associated with the LCA. Earlier in this section (see page 24), it was revealed that all respondents who indicated use of the Lakeview Community Preschool were satisfied with the service.

Questions: Do you use any of the following for your children (select all that apply)? and Which schools do your school aged children/youth currently attend?

Perceptions of Current Childcare Arrangements/Services

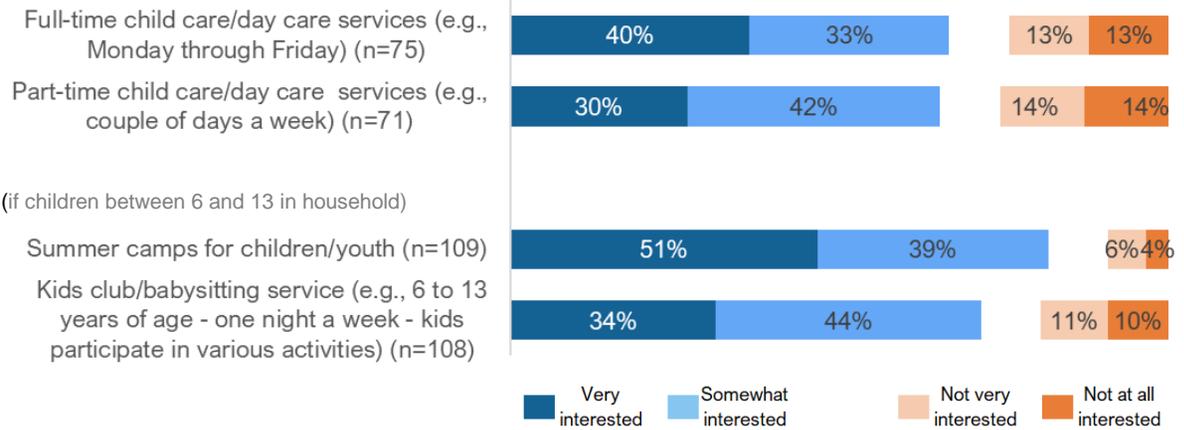
(n=91)



Question: (If children under 14 years of age in the household) Which of the following statements describe your opinions about current childcare services? (select all that apply)

Interest in Various Childcare Services

(if children newborn to 5 years of age in household)



Question: (If children under 14 years of age in the household) To what extent would you be interested in the following programs or services if they were offered through the LCA:

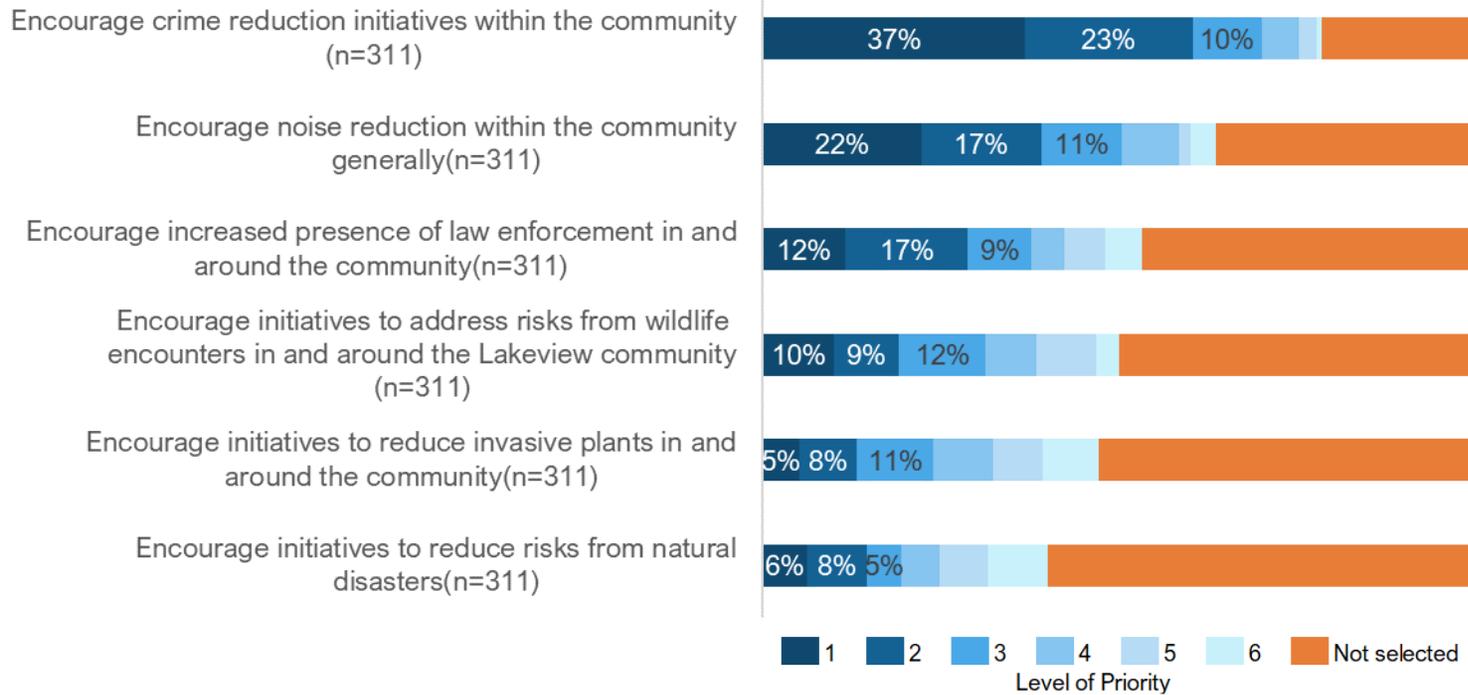
Most respondents indicated that they were satisfied with their current arrangements for childcare and did not see a need for change. Even so, the survey results suggest that there may be need for additional childcare services in or around Lakeview.

Service opportunities were examined for various childcare services and the results provide strong evidence that respondents are keen or at least open to new opportunities if they were offered through the LCA.



Safety and Security Issues

Priority Rankings for Safety and Security Issues



Question: Please rank the following safety and security issues that you think are priorities for the LCA over the next few years? (please indicate 1 for the top priority, 2 for the second top priority, etc. - you can rank all, some, or none of the issues) Note: %'s shown if item selected as top three priorities.

When asked about a prescribed list of safety and security issues for the community, respondents gave high rankings to encouraging crime reduction initiatives and noise reduction generally within the community.



Community Survey